

Proposal for Development of Mobile Application For Ticket Booking for WBTC

Dated 19th June 2019

Tender No / EOI No : As per Tender

Estimated cost : As per Tender

Time of Completion : AS PER TENDER

Earnest Money : As per Tender

Location : AS PER TENDER

Details : AS PER TENDER

WEST BENGAL TRANSPORT CORPORATION LTD.

Formerly known as The Calcutta Tramways Co.(1978) Ltd

(Government of West Bengal Undertaking)

**12, R. N. Mukherjee Road,
Kolkata – 700 001**

Tender No : **P- 20/06/2019-20**

Sealed Tenders are invited from experienced, reputed, resourceful software development firm for development of Mobile Application For Ticket Booking for WBTC.

<u>SL.NO.</u>	<u>PROJECT / SCHEME OF WORK</u>
01	Tender No. : P- 20/06/2019-20 Name of Work : Proposal for Development of Mobile Application For Ticket Booking for WBTC. Earnest money : 2% of the quoted rate Time of completion: 60 days

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Scope of work

This Mobile Application working on following Principal:

- It has been proposed that the mobile App will aggregate multiple service providers
- That imply the mobile App will not only list buses for WBTC(CTC) but from other Government undertaking providers that run bus service and has online booking facility.
- WBTC(CTC) is just one such provider
- Mobile APP Users will search for available seats on different service provider buses, specifying boarding and drop points for a specific date.
- App will be able to select any specific bus and then select seat/s of his choice,
- Make payment online and book his chosen seat/s.
- All payments against seat booking through the App will be deposited in a separate account linked through its own Payment Gateway integration. This system will keep track of the Service Provider identity against each booking/payment. This imply that this App will need its own Payment Gateway account.
- Cancellation Policy: On cancelling a ticket, a Deferent rule rule will be followed to decide on refund amount.
- This rule has to be defined from different service provider.
- The money will be refunded back automatically to same user account from where the purchase was made.
- The system will store corresponding figures at the time of purchase and cancellation.
- Email / SMS Getaway : Central SMS Gateway will be implemented for sent to ticket purchaser at two events – On purchase of ticket and on cancelling a ticket. This imply that this App will need its own SMS Gateway account.
- The system will also have facility to disable/enable any Service Provider, based on Admin discretion.
- A suitable interface will be provided in Web Admin.
- TICKET QR code generation
- Financial aspect between this App and Service Providers will be external to this system.

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- Tickets issued to Passengers : WBTC mobile app will generate a unique Ticket (which contain all data(Ticket No / Cancelation Charge / contact No / Etc) of Deferent Service provider be of same format irrespective of which Service Provider the passenger has booked
- Mobile Application will be a stand-alone system with WBTC(CTC) as the minimum one service provider.
- Mobile Application system will need to maintain its own database and have its own Admin interfaces and functionalities.
- The proposed mobile app will have versions for Android and iOS devices.
- Advertisement Facility

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The Tenderer should have credential for supply of similar type of item.

The tenderer has to submit the technical bid and financial bid separately in sealed cover. The Earnest Money should be given along with the Technical Bid. The technical bid will be opened first. If the same is found satisfactory, then only financial bid will be opened.

Tender documents including general terms and conditions may be obtained from correspondence section at WBTC Head Office, 12 R.N. Mukherjee Road, Kolkata-700 001.

GST rate should be mentioned against each item and tender where it is applicable. The tenders along with Earnest Money by NEFT/RTGS in account of WEST BENGAL TRANSPORT CORPORATION LIMITED A/C No - 11175159061, State Bank of India, Dalhousie Square Branch, IFSC - SBIN0001401 in the form of Bank Draft / Pay Order/Cash receipt, Credentials, Certified Copies of valid IT/PT, Sales Tax Clearance Certificate, PAN and GST Registration Certificate, necessary license, Income Tax approved certificate addressed to the Jt.Managing Director, The WBTC Ltd. are to be deposited in the Tender box located in the 2nd floor of WBTC's Head Office by 12.00 hrs on 10/07/2019 which will be opened at 14.00 hrs on 10/07/2019 in presence of the authorized representatives of the tenderer. The Company reserves the right to accept or reject all or any tender or split up the work without assigning any reason whatsoever and is not bound to accept the highest/lowest offer. The decision in this respect will be at the sole discretion of the Management.

Jt. MANAGING DIRECTOR