

WEST BENGAL TRANSPORT CORPORATION LIMITED
(Formerly known as The Calcutta Tramways Company (1978) Limited)
12, R N MUKHERJEE ROAD, KOLKATA - 700 001.



**TENDER DOCUMENTS
FOR
SELECTION OF BUS FRANCHISEE OPERATOR (BFO)
FOR
OPERATION OF BUS SERVICES ON FRANCHISEE BASIS**

-: (1):-

No. WBTC/JMD/NIT-434/2023-24

Dated : 4th AUGUST , 2023

TENDER NOTICE FOR SELECTION FOR OPERATION OF BUS SERVICES ON FRANCHISEE BASIS

West Bengal Transport Corporation Limited. (**Formerly known as The Calcutta Tramways Company (1978) Limited**), a premier Government Bus Service Operator in West Bengal, is contemplating to engage franchisee for operation of Non-AC buses in 19 (Nineteen) routes in and around Kolkata.

Tender is invited from bonafide, reputed and experienced Bus Operators having experience in Non AC Buses operation. Routes and total buses to be provided in each route are given in the Tender Document.

The tender document may be downloaded from www.wbtenders.gov.in

w.e.f.**04.08.2023**

Last date of submission of Online Tender is **25.08.2023** Tenders will be opened on **28.08.2023**

Jt. Managing Director, WBTC

WEST BENGAL TRANSPORT CORPORATION
(The Calcutta Tramways Company (1978) Limited)
12, R N MUKHERJEE ROAD, KOLKATA – 700 001.

TENDER DOCUMENTS
FOR
SELECTION OF BUS FRANCHISEE OPERATION (BFO)
FOR
OPERATION OF BUS SERVICES ON FRANCHISEE BASIS

Tender Ref. No. : WBTC/JMD/NIT-434 /2023-24

1) IMPORTANT INFORMATION FOR APPLICANTS :

Sl. No.	Description of Scheme / item	Details of information
1.	Name of the Scheme	Operation of Non AC bus services in 19 (nineteen) routes. The routes are given hereafter.
2.	Sale of Tender Documents	The tender document may be downloaded from www.wbtenders.gov.in w.e.f : 04.08.2023
2A.	Pre-bid Meeting	Pre-bid meeting will be held on : 17.08.2023 at 1 PM.
3.	Earnest Money Deposit	Rs.20,000/-
4.	Last date for submission of Tender Documents.	Last date of submission of Online Tender is 25.08.2023 at 12 noon.
5.	Opening of Tender	28.08.2023 after 12 noon.
6.	Broad specifications of the Buses to be provided.	<i>The broad specification of the buses will be as follows :</i> 1. TATA Marcopolo (1613) 11 Mtrs., 2. TATA (1512) 11 Mtrs., 3. Eicher (20.15) 11 Mtrs. 4. ALPSV – 4/82

2) SCOPE :

- a) Operation of buses as per terms & conditions given below. They will be required to pay to WBTCCL (CTC) a FIXED AMOUNT out of such operation, per bus per month.
- b) The Bus Franchisee Operator (BFO) for operation of the buses will be selected by the WBTCCL on the basis of the instant Tender after observation of necessary formalities. The Corporation shall reserve the exclusive rights towards selection or rejection of Tender.

All participants will have to deposit Earnest Money of Rs.20,000/- (Rupees twenty thousand) only online drawn in favour of West Bengal Transport Corporation Limited on State Bank of India, 2, B.B.D. Bag (East), Dalhousie Square (East), Kolkata, West Bengal – 700 001 Branch, A/c. No.11175159061 (IFSC No.SBIN0001401).

- c) Earnest Money will be refunded to the unsuccessful bidder. Earnest money will be deposited for the following account.

The Earnest money of successful bidder will, however, be released after expiry of the agreement where Earnest money deposited bears no interest, which will be executed with such BFO for operation of bus services, after making necessary adjustment of any amount payable to the WBTCCL (CTC) by the BFO. BFO should bid for all the buses for respective routes as mentioned in the table "A".

- d) The cost towards the C.F. and other applicable Fees & Taxes under the provisions of Motor Vehicles Act and Rules framed there under is to be borne by the BFO.

- e) The selected BFO will be responsible for the operation of the buses in the selected routes following specified alignment. The period of such engagement will be initially for a period of 3 (three) year, which may be extended up to 4 (four) years subject to satisfactory operation of the Bus Services and fulfillment of other conditions, if mutually agreed to. The FIXED AMOUNT towards franchisee charges will be increased proportionately to the tune of increase in fare as and when the fare revision takes place.

- f) The BFO will have to operate the buses in the best possible manner by engaging the required number of Conductor & Driver (with valid License). Verification of the license of the Conductor & Driver is mandatory before engagement with the buses. Arrangement for supplying fuel & lubricants, which will be required for operation of the buses, is to be arranged by the BFO at their own cost.

The BFO will have to operate each bus for a minimum of 26 days in a month. In case, any bus is found to be operated for less than 26 days in a month, penalty will be imposed @ Rs. 500/-per day for each day of short operation (e.g. if any bus operates for 20 days in a month penalty will be Rs. 500 x 6 = Rs. 3000/-).

- g) Garage accommodation for the buses will have to be arranged by the WBTCCL only at their respective depot. BFO will remain responsible for daily upkeep, repair and maintenance of the buses held and placed under the agreement at his/her /their own cost.

- h) Insurance coverage under Comprehensive Scheme from the date of placement of the buses covering the entire validity period of the agreement will have to be arranged by the BFO at his own cost. While operating the buses if any damage to the bus occurred, damage cost to be borne by the BFO.
- i) Requirements under the provisions of relevant Acts and Rules applicable for operation of Bus services are always to be complied with by the BFO. Relevant terms and conditions for operation of such services must be followed by the BFO. Any deviation in this regard may lead to penal action against the BFO.
- j) The BFO will have to arrange for operation of the buses, placed by him/ her/them by his/her/their own manning. Any sub-leasing or sub-letting of the Ticket selling service, in any pretext, will not be allowed under any circumstance and in case of such default the agreement shall stand terminated from such point of time of such default.
- k) The fares will have to be collected at the rates approved by the Government of West Bengal. The BFO will not violate the scheduled alignment contained in the fare chart given by WBTCL (CTC).
- l) Detailed time table to be prepared with approval of WBTCL (CTC)
Regarding fare collection in future if WBTCL (CTC) adopts Electronic Ticketing System, the selected BFO will have to comply with that system.
- m) The BFO for the said route shall be normally selected on the basis of the highest valid offer received for that route. However, in exceptional circumstances, the WBTCL (CTC) will be at liberty to accept any other valid offer with proper justification and the decision of the Corporation shall be final and binding-upon all concerned.

Any offer less than the corresponding reserve price for a particular Route will not be considered.

The monthly FIXED AMOUNT per bus along with GST and other applicable taxes as will be fixed by the WBTCL (CTC) in terms of above for the said route, which is to be deposited by the BFO selected for that route by the seventh of every month in advance. Any delayed payment for FIXED AMOUNT shall attract penal interest @ 0.1% per day.

Mode of payment of Monthly FIXED AMOUNT to the Corporation shall be in the form of NEFT to be drawn in favour of West Bengal Transport Corporation Limited on State Bank of India, 2, B.B.D. Bag (East), Dalhousie Square (East), Kolkata, West Bengal – 700 001 Branch, A/c. No. 11175159061 (IFSC No. SBIN0001401). A Security Deposit for bus maintenance/and a security deposit against monthly rental/Bank Guaranteer equivalent to 1 year rental to be submitted which will be refunded after expiry of contract period with no interest.

- n) Offered rate should be unconditional & specific.
- o) The selected BFO shall enter into an agreement with the Corporation for setting the terms and conditions of the franchisee operation.

WBTCCL will issue invoices in the first week of every month.

p) Termination :

The agreement will be liable to be terminated immediately in the following cases-

- i) Any unlawful/illegal/prohibited activities carried out in the bus, by the conductors/drivers of the busses or by the agency/BFO.
 - ii) Any act of moral turpitude and transportation of any counterfeit/prohibited items in which conductor and/or agency is found to be involved.
 - iii) Charging higher fare than that of the Govt. approved far chart.
 - iv) Picking and dropping passengers in unscheduled places, i.e. other than approved stoppages.
 - v) Non-payment of FIXED AMOUNT for three consecutive months.
 - vi) Non maintenance of buses.
 - vii) Non returning of buses in depot.
 - viii) Any other activities which are not in conformity with terms & conditions of the agreement.
- q) In case of any premature termination of agreement, the WBTCCL (CTC) will however, have the right to induct any other BFO for operation of the said buses in the specified routes in question.
 - r) **Penal Provision** :- WBTCCL (CTC) reserves the right to impose penalty on the BFO for breach of any conditions of this NIT which may extend to forfeiture of security deposit,
Termination/suspension of contract and other legal measures and in this context the decision of WBTCCL (CTC) shall be final & binding.
 - s) **Dispute Resolution Clause**:-The City Civil Court, Kolkata shall have exclusive jurisdiction to determine the disputes & difference between the parties to the contract.
 - t) Advertisement rights with respect to the offered buses will remain with WBTCCL (CTC) only.
 - u) WBTCCL (CTC) reserves all right to accept or reject any or all the tenders without assigning any reason.

3. ELIGIBILITY :

Any individual / Company / Aggregator / Consortium of buses are eligible to apply.

The applicants / tenderers must satisfy the following criteria:-

(A) In case of individual applicants / Registered Companies

- i) **The applicant(s) must have experience for operating passenger bus service having specific Route permit for at least 02 (two) years/Special permit from STA/RTO with minimum one (1) bus.**
- ii) The applicant(s) must be financially solvent (**Solvency Certificate of Rs.10 Lakhs amount from Bank must be produced**) and have to submit Security Deposit at least to the tune of Rs.50,000/- (Rupees fifty thousand) per bus as Bank Guarantee from any Bank governed by RBI.
- iii) The applicant(s) must have the Permanent Account Number (PAN) issued by the Income Tax Department ; GST, Trade License, ROC documents/partnership deed I.T. return for 2021-22 & 2022-23 and preferably with audited financial statement.

(B) In case of Aggregators, Consortium of Owners of the buses the clause A (i) & (iii) will be applicable as follows:

Relevant documents of individual owners along with documents of buses / Agreement with individual owners have to be submitted.

4. TECHNICAL BID :

The Technical bids shall contain –

- i) The Technical bid specified in Annexure – 'A', duly filled-in, including the declarations along with documents as mentioned therein;
- ii) Documentary evidences regarding fulfillment of eligibility criteria;
- iii) Scanned copy of online transfer document towards Earnest Money Deposit;

5. FINANCIAL BID :

The applicant shall have to quote monthly FIXED AMOUNT per bus for operation in the respective route in financial part (BOQ). (Without taxes)

6. SUBMISSION OF BID DOCUMENTS :

The bid documents containing the technical as well as Financial bids in the manner as mentioned at "Bid Documents" shall have to be submitted through www.wbtenders.gov.in only within the specified date and time.

7. Details of Routes and Buses :

Sl. No.	Route No.	Route	Minimum No. of Vehicles	Type of Bus & its Model No.	No of Passenger seats	List of Vehicle along with Registration No.	Time Table
1.	E-67	Habra –Purulia (via Ashoknagar – Kachua – Barasat - Dankuni-Durgapur - Bankura)	2	Non-AC Buses (Tata Marcopolo–1613)	Minimum - 54	WB04H3804, WB04H3831,	To be fixed in consultation with WBTCCL (CTC)
2.	E-70	Habra – Jhargram (Via Barasat-Dunlop-Bally-Debra-Midnapur town-Dherua)	1	Non-AC Buses (Tata Marcopolo – 1613)	Minimum - 54	WB04H3843	-Do-
3.	E-41	Habra – Asansol (via Barasat - Dankuni - Burdwan – Durgapur)	1	Non-AC Buses (Tata Marcopolo – 1613)	Minimum - 54	WB04H3856	-Do-
4.	E-66	Habra Tarapith (Via Ashoknagar – Kachua – Barasat - Dankuni-Bardhaman)	2	Non-AC Buses (Tata Marcopolo – 1613)	Minimum - 54	WB04H3862, WB04H3834	-Do-
5.	E-68	Habra – Haldia (Via Ashoknagar – Kachua – Barasat - Bally-Kolaghat)	1	Non-AC Buses (Tata Marcopolo – 1613)	Minimum - 54	WB04H3900	-Do-
6.	D-32	Barasat – Samsernagar (Via Bashirhat - Hashnabad - Barunhat – Nebukhali)	2	Non-AC Buses (Tata 1512)	Minimum - 47	WB11C7927, WB11C8079,	-Do-
7.	E-56	Baduaria – Digha (Via Jadurhati - Berachampa - Barasat-Belgoria Exp way - Dakshineswar - Bally Halt - Salop - Bagnan - Kolaghat & Contai)	2	Non-AC Buses (Tata 1512)	Minimum – 54/50	WB11C5165, WB11C5201	-Do-
8.	E-21	Kolkata – Sikaripur (Via Ultadanga - Airport - Barasat - Jaguli - Santipur - Krishna Nagar - Andulia - Tehatta - Nazirpur - Arabpur – Karimpore)	2	Non-AC Buses (Tata Marcopolo – 1613)	Minimum – 54/42	WB04H4822, WB04H4832	-Do-
9.	E-22	Kolkata – Karimpur (Via Airport – Barasat - Jagulia - Santipur - Kishna Nagar - Tehatta - Nazirpur - Betai)	3	Non-AC Buses (Tata Marcopolo – 1613 & Tata 1512)	Minimum – 54/42	WB04H3863, WB04H3882, WB11D2598	-Do-
10.	E-24	Kolkata – Palashipara (Via Ultadanga -Airport - Barasat - Santipur - Krishna Nagar - Bara Andulia - Tehatta - Jitpur –Shyamnagar)	2	Non-AC Buses (Tata 1512)	Minimum – 54/42	WB11D2532, WB11D2057	-Do-
11.	E-69	Kolkata – Rampurhat (Via Dankuni - Burdwan - Mongalcoat - Kuli – Khargram)	2	Non-AC Buses (Tata 1512)	Minimum – 54/42	WB11D2058, WB11D2061, WB11D2529	-Do-
12.	E-18	Babughat – Dhamakhali (Via Esplanade - Sealdah Court - Beliaghata - Science City - Ghatakpur – Malancha)	2	Non-AC Buses (Tata 1512)	Minimum – 47/42	WB11D1958, WB11D2063	-Do-
13.	C-36	Sealdah – Hanskhali (Via Ashokenagar - Guma - Barasat - Airport - Ultadanga - Vivekananda Rd - B.B.D - Espl - R.Sadan - Belepole – Bankara)	1	Non-AC Buses (Tata 1512)	Minimum – 42	WB11D1961	-Do-
14.	D-7/1	Howrah – Bagda (Via Bongaon - Habra - Barasat – Ultadanga)	1	Non-AC Buses (Eicher 20.15)	Minimum – 42/48	WB11C8076	-Do-
15.	E-50	Kolkata – Tarapith (Via Santragachi - Dankuni - Pachim Burdwan - Panagarh -Kanksa – Illambazar)	2	Non-AC Buses (Tata 1512)	Minimum – 54/42	WB11D2552, WB11D2558	-Do-
16.	D-8	Barasat –Baduria (Via Iswarigacha - Jadurhati – Berachampa)	5	Non-AC Buses (Tata 1512, Tata Marcopolo – 1613)	Minimum – 42	WB04H6133, WB04H6165, WB11D1726, WB11D1728, WB11D1730	-Do-
17.	E-54	Sreerampur – Digha (Via - Ballyhalt - Salop - Kolaghat – Nandakumar)	1	Non-AC Buses (Tata Marcopolo – 1613)	Minimum – 54	WB04H3884,	-Do-
18.	E-76	Habra – Kalyani (Via Habra - Nirpur – Kalyani)	2	Non-AC Buses (Eicher 20.15 & Tata 1512)	Minimum – 47/48	WB11C8712, WB11C9056	-Do-
19.	E-6	Esplanade – Amta (Via Esplanade - PTS - Santragachi - Alampore - Ranihat - Gabberia - Manikpir - Chakhana - 10 No. Bridge – Kolkata)	6	Non-AC Buses (ALPSV – 4/82, Eicher 20.15 & Tata Marcopolo 1613)	Minimum – 48/42/54	WB04D6027, WB04D6280, WB04D9451, WB11C8612, WB04H3865	-Do-
			40				

The broad specification of the buses will be as follows:

1. **TATA Marcopolo (1613) 11 Mtrs.,**
2. **TATA (1512) 11 Mtrs.,**
3. **Eicher (20.15) 11 Mtrs.**
4. **ALPSV – 4/82**

1. The buses are having Fire Extinguisher.
2. The colour of the buses will be white & blue as per norms of WBTCCL (CTC). Logo and nomenclature to be printed on both sides, front and rear will be provided by WBTCCL (CTC).

ANNEXURE – A.

TECHNICAL BID FORMAT

(To be filled up and submitted by the Tenderer)

1. Details of Bank Draft No., date etc., deposited :
as Earnest Money.
2. Name and style of the transport agencies/ :
companies/registered societies/individual.
(Enclose copy of registration certificate, if applicable)
3. Full address of the transport agencies/ :
companies / registered societies /individual
with name of the responsible persons along with
his/her number.
4. In case of partnership, state the name and :
addresses of all the partners.
a) Quote the partnership registration number
and the date of registration of the firm.
5. In case of sole proprietorship, state the name :
with address.
6. State the year when the business or the firm :
has been established.
7. a) Details of Buses to be provided by the :
Tenderer: (Copies of all documents to be
submitted)
8. a) Details of experience for operation of :
(Necessary documents to be enclosed)
9. Financial Solvency Certificate from the Bank to :
be enclosed.
10. PAN :
11. GST Regn. No.: :
**(In case any Agency is not in the possession of
GST Registration, the same is to be submitted
within one month of the date of receipt of Offer
Letter, otherwise the offer will stand
terminated.)**
12. a) Enclose photocopy, self attested, of the last :
2 (two) years Audited Balance Sheet. (In
case of Companies / Transport Agencies /
Registered Societies only).

D E C L A R A T I O N

I/We the tenderer do hereby declare that the information given in the form are true to my / our knowledge and belief and in the event of any information found in correct my / our tender form may be cancelled.

I/We hereby also agree to abide by the rules in regard to tenders in vogue in the WBTCCL (CTC) and also follow the Rules & Regulations of the Government of West Bengal.

And should this tender be accepted by the WBTCCL (CTC), I/We do hereby bind myself / ourselves and my / our successors and assignees to abide by and fulfill all the terms and conditions as specified or in default thereof to accept the forfeiture of the Security Deposit and make good to the WBTCCL (CTC) as mentioned in the said tender.

N. B.: Score out " I or We, my or our, me or us and myself or ourselves" in the declaration as the case may be and initial all the according.

Sign this the day of 2023 of

Full Address:

Signature of the declarant:

Mobile No. :

Telephone No. :

ANNEXURE – B

FINANCIAL BID FORMAT
(NOT TO BE SUBMITTED IN TECHNICAL BID. TO BE FILLED AND
UPLOADED IN FINANCIAL BID ONLY)
(For Reference purpose only)

From : M/s _____

To : The Joint Managing Director
West Bengal Transport Corporation
12, R N MUKHERJEE ROAD,
KOLKATA – 700 001.

Sub : Financial Bid for selection of BFO for operation of Non AC Buses.

Sir,

I undertake to pay an amount per Bus per month by Demand Draft or Pay Order on any Nationalized Bank at Kolkata in favour of WBTCCL (CTC) for operation of Bus services as FIXED AMOUNT, as given below:

Sl. No.	Route No.	Route	No. of Vehicles Offered	Seat Capacity	Reserve Price Per Month Per Vehicle (₹)	Offered Price per bus per month (₹) (To be filled by the Agency)
1.	E-67	Habra –Purulia (via Ashoknagar–Kachua–Barasat-Dankuni-Durgapur- Bankura)	2	54	35510	
2.	E-70	Habra – Jhargram (Via Barasat-Dunlop-Bally-Debra-Midnapur town- Dherua)	1	54	20851	
3.	E-41	Habra – Asansol (via Barasat - Dankuni - Burdwan – Durgapur)	1	54	28123	
4.	E-66	Habra Tarapith (Via Ashoknagar – Kachua – Barasat - Dankuni-Bardhaman)	2	54	26179	
5.	E-68	Habra – Haldia (Via Ashoknagar – Kachua – Barasat - Bally-Kolaghat)	1	54	16358	
6.	D-32	Barasat – Samsernagar (Via Bashirhat - Hashnabad - Barunhat – Nebukhali)	2	47	9979	
7.	E-56	Baduarua – Digha (Via Jadurhati - Berachampa - Barasat- Belgoria Exp way - Dakshineswar - Bally Halt - Salop - Bagnan - Kolaghat & Contai)	2	54/50	25402	
8.	E-21	Kolkata – Sikarpur (Via Ultadanga - Airport - Barasat - Jaguli -Santipur - Krishna Nagar - Andulia - Tehatta - Nazirpur - Arabpur – Karimpore)	2	54/42	22680	
9.	E-22	Kolkata - Karimpur (Via Airport – Barasat - Jagulia - Santipur - Kishna Nagar - Tehatta - Nazirpur - Betai)	3	54/42	22680	
10.	E-24	Kolkata – Palashipara (Via Ultadanga -Airport - Barasat - Santipur - Krishna Nagar - Bara Andulia - Tehatta - Jitpur –Shyamnagar)	2	54/42	19570	
11.	E-69	Kolkata – Rampurhat (Via Dankuni - Burdwan - Mongalcoat - Kuli – Khargram)	2	54/42	24754	
12.	E-18	Babughat – Dhamakhali (Via Esplanade - Sealdah Court - Beliaghata - Science City - Ghatakpur - Malancha)	2	47/42	6451	
13.	C-36	Sealdah – Hanskhali (Via Ashokenagar - Guma - Barasat - Airport - Ultadanga - Vivekananda Rd - B.B.D - Espl - R.Sadan - Belepole – Bankara)	1	42	5040	
14.	D-7/1	Howrah – Bagda (Via Bongaon - Habra - Barasat – Ultadanga)	1	42/48	8467	
15.	E-50	Kolkata – Tarapith (Via Santragachi - Dankuni - Pachim Burdwan - Panagarh -Kanksa – Illambazar)	2	54/42	31882	
16.	D-8	Barasat –Baduria (Via Iswarigacha - Jadurhati – Berachampa)	5	42	14918	
17.	E-54	Sreerampur – Digha (Via - Ballyhalt - Salop - Kolaghat – Nandakumar)	1	54	22291	
18.	E-76	Habra – Kalyani (Via Habra - Nirpur – Kalyani)	2	47/48	15725	
19.	E-6	Esplanade – Amta (Via Esplanade - PTS - Santragachi - Alampore - Ranihati - Gabberia - Manikpur - Chakhana - 10 No. Bridge – Kolkata)	6	48/42/54	16531	
		Total	40			

Yours faithfully,

Date :

(Name & Designation of the authorized signatory with official seal)